



Pocket Maths Tutor  
Policy Title: Terms and Conditions

Version: 1.0  
Last reviewed: January 2026  
Next review due: January 2027

## **Pocket Maths Tutor – Terms and Conditions**

These Terms and Conditions apply to all memberships and services provided by Pocket Maths Tutor.

By purchasing a membership or accessing services, you confirm that you have read and agree to Pocket Maths Tutor's policies, including the Privacy Policy, Safeguarding Policy, Complaints Policy, and Code of Conduct.

### **Membership Model**

Pocket Maths Tutor operates a monthly subscription-based membership. Membership provides access to weekly drop-in sessions, Pocket Support, and learning resources during term time, in accordance with the selected membership tier.

Membership is for the named student only.

### **Session Access**

Students may attend any drop-in sessions offered as part of the programme. Sessions are curriculum-led and designed to support learning but are not personalised one-to-one lessons.

Pocket Maths Tutor reserves the right to amend session times or formats where necessary, with reasonable notice.

### **Pocket Support**

Pocket Support is intended for short clarification and guidance. Support is limited to two contacts per day during term time and is not a substitute for full tuition.

### **Optional 1:1 Tuition**

One-to-one sessions are available as an optional paid add-on and are subject to availability. Separate booking and payment terms may apply.

### **Payments**

All payments are processed securely via Stripe. Membership fees are charged monthly in advance and renew automatically unless cancelled in accordance with these Terms.

You are responsible for ensuring payment details remain up to date.

## **Cancellation and Refunds**

Membership may be cancelled at any time. If a cancellation is made after a monthly payment has been taken, access will continue until the end of the paid billing period.

No refunds or credits are provided for unused time within a paid billing period, except where required by law.

## **Acceptable Use and Account Sharing**

Membership access is for the named student only. Account sharing is not permitted.

Pocket Maths Tutor reserves the right to suspend or terminate access where account sharing, misuse, or unauthorised access is detected.

## **Resources and Intellectual Property**

All content, materials, videos, worksheets, recordings, and resources provided by Pocket Maths Tutor are protected by copyright.

Resources are provided for the personal educational use of the named student only and must not be copied, shared, uploaded, distributed, or resold without written permission.

## **Session Recordings (if applicable)**

Where sessions are recorded, recordings are provided for the private use of the named student only and must not be shared or redistributed.

## **Behaviour and Safeguarding**

Pocket Maths Tutor reserves the right to suspend or withdraw access where behaviour is disruptive, unsafe, inappropriate, or in breach of safeguarding expectations.

Continued access to Pocket Maths Tutor services is conditional on compliance with our Code of Conduct and Safeguarding Policy.

## **Liability and Outcomes**

Pocket Maths Tutor provides academic support and guidance but cannot guarantee specific grades, exam outcomes, or academic results.

## **Changes to Services and Terms**

Pocket Maths Tutor may make reasonable changes to services, content, or these Terms and Conditions from time to time. The most current version will be published on our website.

## **Contact**

If you have any questions regarding these Terms and Conditions, please contact:  
[hello@pocketmathstutor.com](mailto:hello@pocketmathstutor.com)