



Pocket Maths Tutor
Policy Title: Code of Conduct

Version: 1.0
Last reviewed: January 2026
Next review due: January 2027

Pocket Maths Tutor – Code of Conduct

Pocket Maths Tutor is committed to providing a respectful, safe, and focused learning environment for all students.

This Code of Conduct applies to all students accessing Pocket Maths Tutor services, including online sessions, Pocket Support, and use of learning resources.

Student Expectations

Students are expected to:

- Treat tutors and other students with respect at all times
- Use appropriate language and behaviour
- Arrive prepared and ready to engage in learning
- Follow tutor instructions during sessions
- Use Pocket Maths Tutor platforms and resources appropriately

Online Conduct

When attending online sessions, students must:

- Behave respectfully and appropriately
- Use appropriate usernames and profile information
- Keep cameras and microphones used appropriately, as directed by the tutor
- Not record, screenshot, or share sessions without permission

Behaviour Management

Where behaviour is disruptive, unsafe, or inappropriate:

- A student may be removed from a session
- Parents/guardians may be contacted
- Expectations will be clearly communicated

Repeated or serious breaches may result in:

- Temporary suspension of access
- Permanent withdrawal of access in line with our Terms & Conditions

Safeguarding and Boundaries

Pocket Maths Tutor maintains professional boundaries at all times. Any behaviour that raises safeguarding concerns will be addressed in line with our Safeguarding Policy and may be escalated to relevant authorities where required.

Use of Resources and Accounts

Students must not:

- Share login details
- Share or distribute Pocket Maths Tutor resources
- Allow others to access their account

Misuse of accounts or resources may result in suspension or termination of access.

Raising Concerns and Complaints

Parents and guardians who have concerns regarding behaviour management, conduct decisions, or the application of this Code of Conduct may raise these concerns in accordance with the Pocket Maths Tutor Complaints Policy.

Alignment with Other Policies

This Code of Conduct should be read alongside:

- Pocket Maths Tutor Safeguarding Policy
- Pocket Maths Tutor Terms & Conditions
- Pocket Maths Tutor Privacy Policy